

## EXHIBIT A

April 30, 2002

Facility Manager  
Company  
street  
city., MA zip

Dear Facility Manager:

As part of its assessment of electric reliability and emergency planning, the Department of Telecommunications and Energy (DTE) has asked WMECO and the other electric utilities in the state to survey customers regarding their use of emergency generation. The feedback from the survey will help us assess the impact of prolonged outages on critical customers.

In support of this important effort, we would greatly appreciate your cooperation in taking a moment to complete the brief questionnaire below. Should you have questions regarding the survey, or proper interconnection of an emergency generator, please contact your account executive or Mary McCabe at 413-787-9332.

Yours truly,

Paul Tangredi  
Director, Business Planning

### **Emergency Generator Questionnaire**

1. How many emergency generators are on-site? \_\_\_\_ 2. Size(s)? \_\_\_\_\_

3. What type of load does generation feed? \_\_\_\_\_

4. If not at the above address, where is it located? \_\_\_\_\_

5. Do you feel it is adequately deployed, i.e. readily available, and correctly sized/installed?  
Yes/No. If no, why?

\_\_\_\_\_  
6. Do you need or plan to add emergency generation? For what purpose?

\_\_\_\_\_  
7. Additional  
comments? \_\_\_\_\_

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**Please return in the enclosed stamped envelope.**

**THANK YOU!**